

RENTAL AGREEMENT & CONDITIONS

By renting equipment from Redshark, the customer agrees to the following terms:

The customer declares to be in good physical and mental condition and capable of practicing water sports safely.

The customer fully understands and accepts the risks associated with Kite, Surf, SUP, Wing and Foil activities, assuming full responsibility for any injury, damage, or loss caused to themselves, third parties, or property, whether due to proper or improper use of the equipment.

All equipment must be inspected at the time of delivery. The customer agrees to document its condition via photo or video.

The equipment must be returned in the same condition as received. Any damage will be assessed exclusively by Redshark and charged accordingly.

In case of loss, theft, or irreparable damage, the customer agrees to pay the full market value of the equipment.

No refunds will be issued under any circumstances, including weather conditions or early return.

TIME CONDITIONS

The 4-hour rental rate is strictly valid from **15:00 until closing time**. Late returns will incur the following charges:

- Before 10:00 → €10 per item / €15 per full set
- Between 10:00 and 14:00 → additional 4-hour rental fee
- After 14:00 → full day rental may be applied

DEPOSIT

A security deposit equal to the full value of the equipment is required via credit card.

Alternatively, customers may leave an ID only if:

- Insurance is purchased, AND
- A €150 deposit per item is paid

INSURANCE Insurance (€5/day per item) covers damages exceeding €150. • Maximum liability: €150 per item • Minor damages are not fully covered • Equipment must be returned Insurance does not cover theft or loss.	DAMAGES POLICY Damage classification is determined solely by Redshark: • XS/S (≤ €60): repair cost • M (≤ €100): repair cost + 1 day rental • L (> €100): ◦ Pay market value and keep equipment OR ◦ Pay full repair + 2 days rental With insurance: maximum €150 per item
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